GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:3978
ANSWERED ON:24.08.2004
FOREIGN TOURISTS
Meghwal Shri Kailash

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Government has launched tourists police in the capital for the security of foreign tourists;

(b) if so, the details of the action plan chalked out for the same; and

(c) the extent to which foreign tourists would be protected therefrom?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI S. REGHUPATHY)

(a) to (c): Yes, Sir. Delhi Police has launched a scheme called the `Delhi Tourist Police` with effect from 6th August, 2004.The salient features of the scheme and the extent to which it will benefit tourists, both Indian and foreign tourists, are indicated below:

(i)Delhi Tourist Police will be initially deployed at the following ten important tourist places/locations:

1. IGI Airport,
2. New Delhi Railway Station,
3. Hazarat Nizamuddin Railway Station,
4. Raj Ghat,
5. Red Fort,
6. Qutub Minar,
7. Palika Bazar,
8. Janpath,
9. India Gate, and
10. Pahar Ganj (Railway Station Side).

(ii)One Toyota Qualis vehicle with one Sub-Inspector, one Head Constable/Constable and one woman head Constable along with a driver will be deployed at each of the ten points. The Tourist Police will work at the Indira Gandhi International Airport in three shifts of eight hours each and at other nine points in two shifts of eight hours each.

(iii)The sub Inspector in-charge of the Tourist Vehicle will be a young, smart and articulate officer.

(iv)The sub-Inspector will wear traffic uniform and the rest of the staff will be in Khaki uniform appropriate to their rank. All of them shall put on blue arm-band displaying badge of the Tourist Police with `Tourist Police` Prominently written in golden letters.

(v) The staff of each vehicle will carry with them the following articles:

A. Eicher Map for Delhi,
B. Literature on tourism of adjoining tourist places,
C. Information regarding important commercial places of Delhi,
D. Fair chart for taxi/Two Seater Rickshaw and distances, and
E. Emergency Services and telephone numbers.

(vi)Joint Commissioner of Police/Traffic will arrange training module for the duration of two-three days for the staff to be deployed as Tourist Police.

(vii) The objective of the Delhi Tourist Police will be as follow:

- To ensure that no tourist is harassed by touts;

- To help tourists in getting transport and lodging at appropriate rate and without much hassle at Railway Stations, Airports, Bus Terminals, important tourist places and malls;

- To ensure safety and security of tourists against cheats and bag lifters;

- To contain crimes like pick pocketing, eve-teasing, molestation, and drugging; and

- To provide information to the tourists relating to the Capital of Delhi and other adjoining tourist places.

(viii)The duties of the Tourist Police will be to guide the tourists about the location of tourist places, distance and available transport to reach desired destination; to help in procuring tickets for museums, resorts, transports and movie; to protect them from touts and black marketers; to ensure that no peddlers, jewelers, shopkeepers, touts, cheats and beggars harass them; to help them in solving their problems; to guide tourists about local places of Art and Culture, emporia, book stalls, banks, and Public Call Officers; to guide tourists about local conditions of law and order, security hazards and places of medical help; to guide on matters relating to passport visas, residential permits, exchange of currency and immigration issues; to help in sorting out matters of exigency like sickness, loss of belongings, assault or involvement in criminal cases; and to guide about local custom and tradition.

(ix)Deputy Commissioner of Police (Communication) will provide two channels viz. the district net of the location point and the Police Control Room net to communicate amongst the In-charges and the Central Police Control Rooms and to provide additional feature as per requirement.

(x)The Tourist Police Unit shall be under over all command and supervision of Joint Commissioner of Police(Operations).